

# Terms of Service

Last Updated: June 2025

## 1. Acceptance of Terms

By accessing or using GrabGram ("Service"), operated through our Telegram bot (@grab\_gram\_bot) and website, you agree to be bound by these Terms of Service ("Terms"). If you do not agree to these Terms, do not use our Service.

## 2. Description of Service

GrabGram is a content organization and link processing service that:

- Processes publicly available web content through user-provided links
- Delivers processed content via Telegram bot
- Provides subscription tiers for enhanced features
- Operates solely with publicly accessible information

## 3. User Responsibilities

You agree to:

- Use the Service only for lawful purposes
- Process only publicly available content
- Respect all applicable copyright and intellectual property rights
- Not use the Service for harassment, stalking, or any illegal activities
- Not attempt to access private or restricted content
- Comply with all applicable laws and regulations in your jurisdiction

## 4. Prohibited Uses

You may NOT use GrabGram to:

- Violate any third-party rights or privacy
- Access or attempt to access private content
- Engage in any form of harassment or stalking
- Violate any platform's terms of service
- Distribute malware or engage in phishing
- Resell or commercially exploit the Service

## 5. Content and Copyright

- You are solely responsible for ensuring you have the right to access and save any content
- GrabGram does not claim ownership of any content processed through the Service
- We respect intellectual property rights and will respond to valid DMCA notices
- Users must comply with all applicable copyright laws

## 6. Subscription and Payment

- Paid subscriptions are billed monthly via our payment processor (Lava.top)
- All fees are non-refundable unless required by law
- You may cancel your subscription at any time
- Cancellation takes effect at the end of the current billing period
- We reserve the right to change pricing with 30 days notice

## 7. Privacy and Data Collection

Please refer to our Privacy Policy for information about how we collect and use your data. By using our Service, you consent to our data practices as described in the Privacy Policy.

## 8. Service Availability and Modifications

- We do not guarantee uninterrupted service availability
- We may modify or discontinue features at any time
- We will attempt to notify users of significant changes
- We are not liable for any modification, suspension, or discontinuation

## 9. Disclaimer of Warranties

THE SERVICE IS PROVIDED "AS IS" WITHOUT WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED. WE DO NOT WARRANT THAT THE SERVICE WILL BE UNINTERRUPTED, ERROR-FREE, OR COMPLETELY SECURE.

## 10. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, GRABGRAM SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES ARISING FROM YOUR USE OF THE SERVICE.

## 11. Indemnification

You agree to indemnify and hold harmless GrabGram from any claims, damages, or expenses arising from your violation of these Terms or your use of the Service.

## 12. Termination

We reserve the right to terminate or suspend your access to the Service at any time, without notice, for violation of these Terms or for any other reason.

## 13. Changes to Terms

We may update these Terms at any time. Continued use of the Service after changes constitutes acceptance of the new Terms.

## 14. Contact Information

For questions about these Terms, contact us at: [support@grabgram.com](mailto:support@grabgram.com)